

Editing VM to Email gateway email message template.

From PBX Tab / Tools /Configuration Editor

Go to page 8 and find the file labeled [Vm_email.inc](#) and open it.

; To be able to localize text in the email by using utf-8 characters you can remove the remark on the next line so that the charset will be utf-8

; charset=utf-8

; Change the email body, variables: VM_NAME, VM_DUR, VM_MSGNUM, VM_MAILBOX, VM_CALLERID, VM_DATE

```
emailbody=${VM_NAME},\n\nThere is a new voicemail in mailbox
${VM_MAILBOX}:\n\n\tFrom:\t${VM_CALLERID}\n\tLength:\t${VM_DUR}
seconds\n\tDate:\t${VM_DATE}\n\n
```

Dial *97 to access your voicemail by phone.\nVisit

[http://AMPWEBADDRESS/recordings/index.php?login=\\${VM_MAILBOX}](http://AMPWEBADDRESS/recordings/index.php?login=${VM_MAILBOX}) to check your voicemail with a web browser.\n

Delete lines in Red only.

Reload configuration and then save.